Gordon Chit-Nga Shen

The University of Texas Health Science Center at Houston School of Public Health

Department of Management, Policy, and Community Health 1200 Pressler Street, RAS E-319, Houston, TX 77030 Gordon.C.Shen@uth.tmc.edu +1 713 5009161

EDUCATION

Yale School of Public Health

Postdoctoral Fellow. January - December 2014

Advisors: Elizabeth Bradley (now Vassar College), Getnet Mitike (Addis Ababa University)

University of California, Berkeley

Ph.D. – Health Services and Policy Analysis. August 2007 – December 2013

Concentration in Management and Organizational Theory

Dissertation: "Global Mental Health Policy Diffusion, Institutionalization, and Innovation."

Committee: Lonnie Snowden (Dissertation Chair; Public Health), Stephen Shortell

(Qualifying Exam Chair; Public Health), Todd LaPorte (Political Science), Heather Haveman (Sociology)

Harvard T.H. Chan School of Public Health

S.M. – Epidemiology. September 2005 – June 2007

Thesis: "Failure in treatment contact after first onset of depression among Asian Pacific Islander immigrants in the National Epidemiologic Survey on Alcohol and Related Conditions."

Advisors: Stephen Gilman (now NICHD) and Philip Wang (now Cambridge Health Alliance)

University of California, Los Angeles

B.S. - Psychobiology (major) and Public Health (minor). September 2000 – March 2005

ACADEMIC APPOINTMENTS

The University of Texas Health Science Center at Houston School of Public Health

Assistant Professor (tenure-track), Department of Management, Policy, and Community Health. September 2019—present

City University of New York

Graduate School of Public Health and Health Policy Assistant Professor (tenure-track),

Department of Health Policy and Management. January 2016–August 2018

Brooklyn College Assistant Professor (tenure-track), Department of Health and Nutrition Sciences. August 2015-January 2016

PROFESSIONAL EXPERIENCE

The World Health Organization Headquarters - Geneva, Switzerland

Consultant. Health Systems Governance and Financing Department. March 2020 – May 2020

Consultant. Mental Health and Substance Abuse Department. April 2015 – October 2015

Consultant, Mental Health and Substance Abuse Department, June 2013 – July 2013

Consultant. Mental Health and Substance Abuse Department. December 2010 – January 2011; July – August 2011; February – August 2012; June 2013 – July 2013

Technical Officer. Mental Health and Substance Abuse Department. January 2011 – March 2011

U.C. Berkeley Center for Catastrophic Risk Management

Visiting Researcher Scholar, October 2018-August 2019

University Research Co., LLC Center for Human Services - Washington, D.C.

Consultant. March 2017 – May 2017

The World Bank Group – Washington, DC, United States

Consultant. March 2015 - June 2015

The World Health Organization West Bank and Gaza Strip Office – Jerusalem, Israel

International Consultant. November 2009 – August 2010

Davis Y. Ja and Associates - San Francisco, California

Consultant. February 2011 – August 2012

Research Associate. October 2009 – February 2011

Athena Breast Health Network Implementation - Berkeley, California

Graduate Student Researcher. October 2009 - June 2010; July 2011 - May 2012

The U.C. Berkeley Institute for the Study of Social Change – Berkeley, California

Research Associate. June 2008 – June 2009

Laboratory of Neuro Imaging UCLA - Los Angeles, California

Staff Research Associate I. August 2004-June 2005

Research Assistant. March 2004-August 2004

PUBLICATIONS

Peer-Reviewed Journal Articles

- Han SJ, Hu M, Gao X, Huang YQ, Guo F, **Shen GC**, Wang DG, Lin S, Zhang K. Energy burden and mental health: A national study in the United States. *Science of The Total Environment*. https://doi.org/10.1016/j.scitotenv.2024.176796 Accepted October 5, 2024.
- Shen GC, Mullen DM, DePuccio MJ, Kerrissey MJ. The Human-Technology Continuum: A Framework for Health Care Managers and Researchers. *Quality Management in Health Care*. 2024. DOI: 10.1097/QMH.00000000000000490
- Beauchamp AM, Shen GC, Hussain SH, Adam A, Highfield L, Zhang K. Cultural Context Index: A geospatial measure of social determinants of health in the United States. SSM-Population Health. 2024. https://doi.org/10.1016/j.ssmph.2023.101591
- Yang YJ, Drake S, Wang J, **Shen GC**, Miao HY, Morgan R, Du XL, Lairson D. Comparing survival rates and mortality in operative vs. non-operative treatment for femoral neck fractures among Alzheimer's disease patients: a retrospective cohort study. *Aging Medicine*. 2023. https://doi.org/10.1002/agm2.12279
- Shen GC, Martelli PF, Nigussie FD. Layered Logic: Institutional Logics Instantiated in the Management of Kaizen in Ethiopia. Sociology of Development. 2023. https://doi.org/10.1525/sod.2021.0038
- Du SC, Yao J, **Shen GC**, Lin B, Udo T, Hastings J, Wang F, Wang FS, Zhang Z, Ye XY, Zhang K. Social Drivers of Mental Health: A US. Study Using Machine Learning. *American Journal of Preventive Medicine*. 2023. doi.org/10.1016/j.amepre.2023.05.022
- Shen GC, Chahal R, Khan NA, Hussain SH, Khan G, Adam A, Wajid A, Laird LD. Muslim community-based health organisations: a hybrid of voluntary, religious, and healthcare logics. *Voluntary Sector Review*, 2022; 13(3): 436-461.
- **Shen GC**, Martelli PF, Knox-Clarke P, Roberts KH. Health care in times of war. *Academy of Management Perspectives*, 2022; 36(2): 744-767.
- Warner A, **Shen GC**, Lavagnino L, Hamilton JE. Customizing early intervention treatment for psychosis in the UTHealth Harris County Psychiatric Center. *INQUIRY: The Journal of Health Care Organization, Provision, and Financing.*, 2021;58:1-7.
- Pan SW, **Shen GC**, Liu CC, His JH. Coronavirus stigmatization and psychological distress among Asians in the United States. *Ethnicity and Health*, 2021; 26(1): 110-125.

- Fuster M, Burrowes S, Cuadrado C, Bernal AB, Lewis S, McCarthy B, Shen GC. Understanding Policy Change for Obesity Prevention: Learning from Sugar-Sweetened Beverages Taxes in Mexico and Chile. *Health Promotion International*, 2020, 1-10. Doi: 10.1093/heapro/daaa045
- **Shen GC**, Eaton J, Snowden LR. Mainstreaming mental health care in 42 countries. *Health Systems and Reform* 2017, 3(4): 313-324. doi: 10.1080/23288604.2017.1356424.
- Shen GC, Nguyen HT, Das A, Sachingongu N, Chansa C, Qamruddin J, Friedman J. Incentives to change: Effects of extrinsic motivation on health workers in Zambia. *Human Resources for Health* 2017; 15(20):. doi: 10.1186/s12960-017-0179-2
- **Shen GC**. Mental health policy adoption as a seminal event: A response to recent commentaries. *International Journal of Health Policy and Management* 2015; 4(7): 493-494. doi: 10.15171/ijhpm.2015.90
- Grépin KA, Fan VY, **Shen GC,** Chen L. China's role as a global health donor in Africa: what can we learn from studying under reported resource flows? *Globalization and Health* 2014; 10(84). doi:10.1186/s12992-014-0084-6
- **Shen GC**, Snowden LR. Institutionalization of deinstitutionalization: a cross-national analysis of governance gap and mental health reform. *International Journal of Mental Health Systems* 2014; 1(8): 47-70. doi:10.1186/1752-4458-8-47
- **Shen GC**. Cross-national diffusion of mental health policy. *International Journal of Health Policy and Management* 2014, 3(5): 269-282. doi: 10.15171/ijhpm.2014.96
- **Shen GC**, Fan VY. China's provincial diplomacy to Africa: Applications to health cooperation. *Contemporary Politics* special issue "A world of whose making? BRICS and the new world (dis)order in global health" 2014; 20(2): 182-208. doi: 10.1080/13569775.2014.907993
- Fan VY, Grépin KA, **Shen GC**, Chen L. Tracking the flow of health aid from BRICS countries. *Bulletin of the World Health Organization* special issue "BRICS and global health," 2014; 92: 457-458. doi: http://dx.doi.org/10.2471/BLT.13.132472
- Goss PE, Strasser-Weippl K, Lee-Bychkovsky BL, Fan L, Li J, Chavarri-Guerra Y, et al..
 Challenges to effective cancer control in China, India, and Russia. *The Lancet Oncology*; 2014; 15(5): 489-538. doi: 10.1016/S1470-2045(14)70029-4
- Berkowitz AL, Mittal M, McLane HC, **Shen GC**, Muralidharan R, Lyons JL, Shinohara RT, Shuaib A, & Mateen.FJ. Worldwide reported use of IV tissue plasminogen activator for acute ischemic stroke. *International Journal of Stroke*, 2013; 9(3): 349-355. doi: 10.1111/ijs.12205.
- Mateen FJ, Dua T, Shen GC, Reed G, Shakir R, Saxena S. Neurological disorders in the 11th revision of the International Classification of Diseases: now open to public feedback. *The Lancet Neurology* 2012; 11(6): 484-485.
- Bruckner TA, Scheffler RM, Shen GC, Yoon J, Chisholm D, Morris J, Fulton BD, Dal Poz MA, Saxena S. The mental health workforce gap in low and middle income countries: A needs-based approach. Bulletin of the World Health Organization 2011, 3(89): 184-194.

Textbook Chapter

• **Shen GC**, Duch JK. "A global comparison of U.S. health insurance". In Pozen A, Stimpson JP (Eds.), *Navigating Health Insurance* (Ch. 13). 2017. Burlington, MA: Jones & Bartlett Learning.

<u>Conference Proceedings</u>

- **Shen GC**, McCarthy B, Fuster M, Lewis S, Burrowes S. Knowledge use in the development of sugar-sweetened beverage tax policy in Mexico and in Chile: a qualitative analysis. In CUGH 11th Annual Conference Proceedings. *The Lancet Global Health*, 2020; 8(1): S1-S46.
- Martelli PF, Shen GC, Deresse FN. Institutional logics of kaizen implementation in a post-socialist state: The case of the Ethiopian Sugar Corporation. In African Academy of Management 5th Biennial Conference Nigeria 2020. Last modified: Aug 30, 2019.

Reports

- Leung Z. Advancing equity in mental health with technologies: lessons from the United States and China. 2023.
- Witte L, Schick V, Shen GC, Brown LD, Tsai J. Evaluating the Impact of the COVID-19
 Pandemic on Homelessness, Housing Instability, and Mental Health. Confidential report
 prepared for Policy Research Associates under the contract with SAMHSA's Homeless Housing
 Resource Center. 2022.
- Friedman J, Qamruddin J, Chansa C, Das AK. <u>Impact Evaluation of Zambia's Results-Based Financing</u>
 <u>Pilot Project</u>. World Bank. 2016.
- Yale Global Health Leadership Institute and Harvard School of Public Health's Practice of Global Health Systems and Economics. A Mixed Methods Assessment of Ethiopia's Primary Health Care Units: In-depth Interviews and Time Motion Study. Confidential report drafted as part of Ethiopia's Health Extension Program (HEPCAPS) project for the Ethiopian Federal Ministry of Health. 2014.
- Van Ommeren M, Epping-Jordan J, **Shen G**, Eaton J, Saxena S. *Innovation in Deinstitutionalization: A WHO Expert Survey.* 2014.
- Liu GG, Huang JF, Horak PW, **Shen GC**, Huang A, Liang LL, et al.. <u>Global Hospital Management Survey China: Management in Healthcare Report.</u> 2014.
- Scheffler RM, Bruckner TA, Fulton BD, Yoon J, **Shen G**, Chisholm D, Morris J, Dal Poz MA, Saxena S. <u>Human resources for mental health: workforce shortages in low and middle income countries</u>. *Human Resources for Health Observer Issue #8*. 2011.
- Shen GC. West Bank and Gaza Strip Mental Health Information System: A WHO-EMRO Mission Report. Confidential report drafted as part of the Mental Health and Psychological Services Support Project for the Palestinian Authority Ministry of Health. 2009.

Media Coverage

- Academy of Management Insights. <u>Protecting Health Care Workers and Hospitals in War Zones</u>. December 14, 2020.
- Wong B, Shen GC, Jain A, Mak K, Ngo J. Workplace Mental Health for Asian American Professionals Featuring Insights from Employees at Adobe, Dell, Square, and UC Berkeley Thrive Global blog post. May 30, 2019.

Work Under Review

• **Shen GC**, Shahani LR. Technology x Therapy: Telehealth Interpretations and Divergent Organizing During COVID-19. Manuscript submitted to *The Journal of Applied Behavioral Science* (JABS-2024-03-14). Invited for resubmission on June 30, 2024.

Work Submitted for Review

- Witte L, Schick V, **Shen GC**, Brown LD, Tsai J. Lessons from Supportive Housing during the COVID-19 Pandemic: Challenges, Effective Practices, and Recommendations. Manuscript submitted to *Human Service Organizations: Management, Leadership & Governance* (245640149).
- Drake SA, Wang J, Shen GC, Miao HY, Morgan RO, Du XL, Lairson DR. Comparing total medical costs of surgical treatment versus nonoperative care for femoral neck fractures among Alzheimer's disease patients: a retrospective cohort study. Manuscript submitted to *Geriatric* Nursing (GN-D-24-00498).
- So A, Gadiaga A, Djiguimdé AA, Zoungrana N, Sanou A, **Shen GC**, Drabo KM. Patients' perceptions on the use of the 5S-Kaizen-ISO 9001 approach in consultation at the Tengandogo University Hospital, Burkina Faso. Manuscript submitted to *BMJ Open Quality* (bmjoq-2024-002832).

• Okada JB, Yang MS, Yu RA, Du L, Theng B, **Shen GC**, Lee WC. Comparing Determinants and Outcomes of Dementia between US-Born and Foreign-Born Asian Americans. Manuscript submitted to *Journal of Gerontology: Social Sciences* (JGSS-2024-633).

Work in Progress

- **Shen GC**, Martelli P. The Circle of Exchanging Sense. Manuscript under preparation for *Human Relations*.
- **Shen GC**, Say A, Atkins A. The Self of Entrepreneurs. Manuscript under preparation for *Entrepreneurship Theory and Practice*.
- **Shen GC**, Yang YJ, Wang YQ, Liu TF, Liu GG. In the name of the hospital. Manuscript under preparation for *Management and Organization Review*.
- **Shen GC**, Nigussie FD, Martelli PF. Mode-switching: A human resource response to institutional pressures. Manuscript under preparation for *Organization Studies*.
- **Shen GC**, Golden RL, Martelli PF. A measure of stability: management of humanitarian organization in extreme contexts. Manuscript under preparation for *Journal of Management Studies*.
- **Shen GC**, Martelli PF. Modern precedent: firms' external and internal responses to grand challenges. Manuscript under preparation for *Business & Society*.

PRESENTATIONS

Competitive Conference Presentations

14th Organisational Behaviour in Health Care (OBHC) Conference – April 5, 2024 Oslo, Norway

Oral presentation: **Shen GC**, Mullen D, DePuccio M, Kerrisey MJ. "The Human-Technology Continuum: A Framework for Healthcare Managers and Researchers"

2024 Forum on Advances in Healthcare Leadership Research – March 27, 2024 Chicago, Illinois (Accepted but not delivered due to family emergency) Oral presentation: Mullen D, Shen GC, DePuccio M, Kerrisey MJ. "The Human-Technology

Continuum: A Framework for Healthcare Managers and Researchers"

American Public Health Association 2023 Annual Meeting and Expo – November 12–15, 2023

Atlanta, Georgia
Poster presentation: Witte L, Schick VR, **Shen GC**, Brown LD, Tsai J. Challenges, effective practices, and recommendations for homeless services during the COVID-19 pandemic: Perspectives of supportive housing providers and clients.

- International Conference on Organizational Sociology (ICOS) 2022 December 8-9, 2022 Trondheim, Norway (Accepted but declined due to UTHealth travel restrictions) Oral presentation: Shen GC, Chahal R, Khan NA, Hussain SH, Khan G, Adam A, Wajid A, Laird LD. "Muslim Community-Based Health Organizations: A hybrid of voluntary, religious, and healthcare logics"
- American Public Health Association 2022 Annual Meeting & Expo November 9, 2022 Boston, Massachusetts

Oral presentation: Shen GC, Chahal R, Khan NA, Hussain SH, Khan G, Adam A, Wajid A, Laird LD. "Muslim Community-Based Health Organizations: A hybrid of voluntary, religious, and healthcare logics"

Session: Community-Responsive Health Administration: Programs, Partnerships, and Best Practices

American Public Health Association 2022 Annual Meeting & Expo – November 9, 2022 Boston, Massachusetts

Oral presentation: Beauchamp A, Zhang K, Hussein SH, Adam A, **Shen GC**. "The Cultural Context Index: A Geospatial Measure of the United States"

Session: Assessing Health Equity Using Geospatial Techniques

Seventh Global Symposium on Health Systems Research – November 2, 2022

Bogota, Colombia

Poster presentation: **Shen GC**, Rouffy-Ly B, Abimbola S. "Understanding one another: a multimedia glossary of terms for inclusive health systems governance"

13th Organisational Behaviour in Health Care (OBHC) Conference – September 13, 2022 Birmingham, UK

Oral presentation: **Shen GC**, Mba-Oduwusi N, Ruiz AC, Hernandez SK, Mathews P, Shahani LR. "Technology x Therapy: Telemental health management amidst a pandemic" Session: Technology

Organization Theory in Health Care (OTHC) Association 2022 Conference – May 19, 2022 Birmingham, Alabama

Podium presentation: **Shen GC**, Mba-Oduwusi N, Ruiz AC, Hernandez SK, Mathews P, Shahani LR. "Technology x Therapy: Telemental health management amidst a pandemic"

Fifth Global Conference on International Human Resource Management – May 19-21, 2022 New York, New York

Abstract accepted but paper not presented: **Shen GC**, Martelli P "Mode-switching: A human resource response to institutional pressures"

Global Forum on Humanitarian Health Research - November 9-18, 2021

Virtual

General participant: Shen GC "Management of humanitarian organizations"

The 4th Symposium on Global Health Policy Research – November 8, 2020

Dubai, United Arab Emirates (virtual event due to COVID-19)

Oral presentation: **Shen GC**, McCarthy B, Burrowes SH, Duch J, Akinde A, Lewis S, Cuadrado C, Gonzalez C, Fuster M. "Knowledge Use in Sugar-sweetened Beverage Tax Policy Development of Mexico and Chile".

Panel: The politics of regulating commodities that harm health

The 10th Annual Consortium of Universities for Global Health (CUGH) Conference – April 18, 2020

Washington D.C. (abstract accepted, but conference cancelled due to COVID-19)

Oral presentation: **Shen GC**, McCarthy B, Fuster M, Lewis S, Burrowes S. "Knowledge Use in Sugar-sweetened Beverage Tax Policy Development of Mexico and Chile".

Topic: Politics, Law, Corruption, Human Rights, Governance, Diplomacy, Strengthening Public Institutions

The 8th Annual American Sociological Association Sociology of Development Section Conference "Development in Dialogue: Engaging Practitioners and Across Disciplines" – October 19, 2019

South Bend, Indiana

Oral presentation: **Shen GC**, Martelli PF, Clarke PK, Roberts KH. "Attacks on Health Care: An Examination of Relationality in Humanitarian Response."

Session: Global Health: Politics and Practicalities

2019 Organization Theory in Health Care (OTHC) Association Conference – May 23, 2019 Philadelphia, Pennsylvania

Poster presentation: Shen GC, Matelli PF, Deresse F. "Kaizen in a post-socialist state: The case of the Ethiopian Sugar Corporation"

Session: Care Delivery

11th International Organizational Behaviour in Health Care Conference (OBHC) 2018 – May 14, 2018

Montréal, Canada

Oral presentation: **Shen GC**, Matelli PF, Deresse F. "Crystallizing management: The institutionalization of kaizen in Ethiopia"

Session: Information for Improvement

The 9th Annual Consortium of Universities for Global Health (CUGH) Conference – March 16, 2018

New York, New York

Moderated ePoster presentation: Shen GC, Eaton J, Snowden LR. "Mainstreaming Mental Health in 42 Countries".

Track: Governance, Health Systems-Public Institution Strengthening

Hong Kong University-University of Southern California-International Public Policy Association Conference on Public Policy – June 10, 2016

Hong Kong

Oral presentation: **Shen GC**, Rocco P, Martelli PF. "Risk regulation and the consequences of complexity: The case of Superfund".

Panel: Complexity in Public Policy: Problems, Processes, People

Yale Conference on Africa-China Relations "Balance, Growth and Sustainability in Africa-China Relations" – March 17, 2016

Lagos, Nigeria

Oral presentation: **Shen GC**. "Co-evolution of pharmaceutical Good Manufacturing Practices in Africa and China".

Panel: Regulation: Challenges and Opportunities

8^{th} Annual Conference on the Science of Dissemination and Implementation in Health – December 14, 2015

Washington D.C.

National Institutes of Health and AcademyHealth

Poster presentation: Shen GC, Martelli PF, Deresse F. "Crystallizing management: Kaizen's role in Ethiopia's health sector development".

Johns Hopkins University SAIS China-Africa Research Initiative – April 10, 2015

Washington D.C.

Researching China's Overseas Finance and Aid: What, Why, How, Where and How Much? *Oral presentation*: **Shen GC**, Grépin KA, Fan VY, Chen L. "China's role as a global health donor in Africa: what can we learn from studying under reported resource flows?".

Third Global Symposium on Health Systems Research - October 3, 2014

Cape Town, South Africa

Poster presentation: **Shen GC**, Smith JS, Qiao YL, Kang L, Xie K, Liu GG. "High striker: An examination of public hospital reform in China"

South-South Development Cooperation - Chances and Challenges for the International Aid Architecture - September 27, 2014.

Heidelberg, Germany

Heidelberg University

Oral presentation: **Shen GC**, Grépin KA, Fan VY, Chen L. "China's official health development finance flows to Africa: a systematic analysis, 2000-12."

10 Years of World Management Survey: Lessons and Next Steps – May 15, 2014.

Cambridge, Massachusetts

Harvard Business School

Oral presentation: Horak P, Shen GC, Liu GG. "Management in Chinese Hospitals."

AcademyHealth - June 29, 2009

Chicago, Illinois, United States

Poster presentation: **Shen GC**. "The Trials and Tribulations of Mental Health Parity Laws on the Federal and State Levels"

Workshops

Academy of Management 2024 Annual Meeting – August 9-13, 2024

Chicago, Illinois

Lead organizer of Professional Development Workshop "Should DEI DIE? Critiques and Responses to DEI Initiatives"

Co-organizer of Professional Development Workshop "Becoming an HCM scholar: Demystifying HCM's hidden curriculum", part of HCM Emerging Scholars Consortium Poster: **Shen GC,** Say A. "The self of entrepreneurs", as part of Professional Development Workshop "Health and Well-being Research in Entrepreneurship: New Directions for Scholarship"

Academy of Management 2023 Annual Meeting - August 5, 2023

Boston, Massachusetts

Presentation and poster: **Shen GC,** Say A, Rodriguez G. "Minority entrepreneurs' mental health and well-being"

Professional Development Workshops: "Mental Health, Well-Being, and Entrepreneurship:

Putting "Entrepreneurial Workers" Front and Center" and Health in Entrepreneurship Research: Putting "Entrepreneurs Health" Front and Centers

Business & Society Special Issue "Health is Everyone's Business: Embodying Business-Health Research" Workshop – November 14, 2022

Virtual

Proposed Project: **Shen GC**, Martelli PF. Modern precedent: firms' external and internal responses to grand challenges.

Academy of Management 2022 Annual Meeting - August 7, 2022

Seattle, Washington

Proposed project: **Shen GC**, Martelli PF. "Mode-switching: A human resource management response to institutional pressures"

Organization & Management Theory Division Global Consortium "Doing Organizational Research Around the World"

London School of Economics and Political Science International Growth Centre and Duke University DexLab's Cities Proposal Feedback Workshop – October 1, 2021

Virtual

Proposal project: Deresse FD, McClellenad J, **Shen GC**, Martelli PF. "Human resource management and employee retention among firms in Ethiopia's industrial parks"

Academy of Management Review Idea Development Workshop "Developing Theories Grounded in African Experience" – September 3 & 10, 2021

Virtual

Proposal project: **Shen GC**, Deresse FD, Martelli PF. "Mode-switching: A human resource response to institutional pressures"

University of Texas Health Science Center at Houston San Antonio's Demystifying Implementation Research Workshop: Basics and Beyond – January 30 & 31, 2020 San Antonio, Texas

Proposed project: **Shen GC**. "Customizing technology for health in the nascent Houston innovation ecosystem"

Administrative Science Quarterly and the Sonoco International Business Department at the University of South Carolina Darla Moore School of Business's Globalizing Organization

Theory: Conference and Paper Development Workshop – January 10 & 11, 2020

Columbia, South Carolina

Paper: Shen GC, Martelli PF, Deresse FD. "When foreign and local institutional logics collide: The case of the Ethiopian Sugar Corporation".

Academy of Management Health Care Management Division's Research in the Rough Paper Development Workshop – August 6, 2016

Anaheim, California

Paper: Shen GC, Martelli PF, Deresse FD, Bradley EH. "Implementing kaizen for health system improvement in Ethiopia"

New York City Department of Health and Mental Hygiene's Health Data for New York City (HD4NYC) Workshop – April 15, 2016

Long Island City, New York

Paper: Shen GC, Lakin DP "Mental health care utilization and outcomes among Survivors of the 9/11 terrorist attacks: 15 years on".

Breakout session: Mental health

Invited Presentations

Australian National University – August 22, 2024

Virtual

Oral presentation: Shen GC. "The Circle of Exchanging Sense"

China-Africa Digital Cooperation Workshop – July 29, 2024

Virtual

Oral presentation: Shen GC, Leung Z, Chen L. "Harmonization of Clinical Trial Registry Data in Africa"

UTHealth Houston Institute for Implementation Science, Global Implementation Science Team – December 5, 2023

Virtual

Oral presentation: **Shen GC**. "Using Metaphors to Bridge Organizational Theory and Implementation Science". YouTube link.

Baylor College of Medicine Global Health Pathway program – November 7, 2023

Virtual

Oral presentation: Shen GC. "Global to Local"

UTHealth Houston Center for Health Care Data - September 5, 2023

In person

Oral presentation: Shen GC. "Global to Local"

Asia Society Young Leaders Institute - July 17, 2023

In person

Oral presentation: Shen GC. "Think Globally, Act Locally"

University of California, Irvine Program in Public Health – November 16, 2022

Virtual

Oral presentation: **Shen GC**, Fuster M, Burrowes SH. "Expertise Dilution: The Cases of Mexico and Chile's Sugar-Sweetened Beverage Tax Policy"

Asia Society Young Leaders Institute - July 13, 2021

Virtual

Oral presentation: **Shen GC**. "Knowledge Use in Sugar-Sweetened Beverage Tax Policy Development of Mexico and Chile"

Oxford University China Africa Network - May 20, 2021

Virtual

Panelist: Shen GC, Mbali M, Dionne KY, Balogun E, Eisenman J, Chigudu S. "Health Competition and Great Power Politics"

UTHealth Houston Center for Health Systems Research, Policy, and Practice research brown bag – April 12, 2021

Virtual

Oral presentation:: **Shen GC**, Shahani L. "Telemental health and the COVID-19 pandemic: views from providers"

UTHealth Houston Office of Diversity and Inclusion - Match 26, 2021

Virtual

Oral presentation: McCleary-Gaddy AT, **Shen GC**, Yu JJ, Zahn M. "Systemic racism, hate crimes against Asian American, and how we can best serve as advocates for our community and patients."

UTHealth Houston Center for Health Systems Research, Policy, and Practice virtual brown bag – March 8, 2021

Virtual

Oral presentation: Revere FL, **Shen GC**. "Preventing COVID-19 through nursing home education"

The 9th Annual Houston Global Health Collaborative Conference – February 25, 2021

Houston, Texas (virtual event due to COVID-19)

Oral presentation: Shen GC, Martelli PF, Knox-Clarke P, Roberts K "Health Care in Times of War"

Panel: Sustainable global health initiatives

Center for Innovations in Quality, Effectiveness and Safety (IQuESt) – September 21, 2020 Houston, Texas (virtual due to COVID-19)

Oral presentation: Shen GC. "Indigenous and cross-cultural health care management"

Asia Society Young Leaders Institute - August 3, 2020

Houston, Texas (virtual due to COVID-19)

Oral presentation: Shen GC. "COVID-19, future of work, and mental health"

Travis High School Global Studies Academy's Global Issues Summit – April 25, 2020

Houston, Texas (pre-recorded rather than in-person due to COVID-19)

Oral presentation: Shen GC. "United Nation's Sustainable Development Goal #3"

George H. W. Bush Conference on U.S.-China Relations – October 28, 2019

Houston, Texas

Panel & working group: **Shen GC**. Trachtenberg E, Butt T. "Common ways to strengthen the health systems of U.S. and China".

Suffolk University Sawyer School of Business Research Seminar –March 21, 2019

Boston, Massachusetts

Oral presentation: Martelli PF, **Shen GC**. "Institutional logics of kaizen implementation in a post-socialist state: The case of the Ethiopian Sugar Corporation".

Rutgers University School of Public Health 21st Century Seminar Series – February 12, 2018 Piscataway, New Jersey

Oral presentation: **Shen GC**. "Health care management innovations in low- and middle-income countries".

CUNY School of Public Health Center for Innovation in Mental Health – April 24, 2017 Harlem, New York

Oral presentation: Shen GC "Advancing research methodologies in global mental health"

Academy of Management – August 4, 2017

Atlanta, Georgia

Panelist The Interface of Global Healthcare and Entrepreneurship: Current and Future State Professional Development Workshop co-sponsored by the Health Care Management, Entrepreneurship, and International Management Sections

CUNY Brooklyn College's Roberta S. Matthews Center for Teaching 2016 International Collaboration in the Classroom Conference – March 24, 2016

Brooklyn, New York

Oral presentation: Shen GC. "Distilling globalization and healthcare in the classroom".

Young Leaders Roundtable on China-Africa Health Collaboration – August 17, 2013 Beijing, China

China Health Forum

Oral presentation: **Shen GC**, Fan VY. "The many faces of Sino-African diplomacy: Paradiplomacy for health and economic cooperation"

Zhejiang University – June 24, 2013

Hangzhou, China

Seminar oral presentation. Shen GC. "A primer on healthcare reform in China"

Peking University China Center for Health Economics Research – June 5, 2013

Beijing, China

Seminar Presentation: Shen GC. "Two healthcare reform issues gaining traction in China"

Utrecht University – June 11, 2012

Utrecht, Netherlands

Complex Systems, Pernicious Instability and Institutional Resilience: Urgent Challenges for Public Administration, a joint U.C. Berkeley and Universiteit Utrecht conference

Oral presentation: Rocco P & **Shen GC**. "Analytical challenges in the study of organizational complexity"

U.C. Berkeley, Berkeley Alliance for Global Health – March 20, 2012

Berkeley, California, United States

Global Mental Health panel, 2012 Symposium

Oral presentation: Shen GC. "Mental health workforce gap in low- and middle-income countries"

U.C. Berkeley, Center for Global Public Health – November 18, 2011

Berkeley, California, United States

Fall Research Symposium

Oral presentation: Shen GC & Scheffler RM. "Mental health financing in Romania"

World Health Organization, Headquarters – March 31, 2011

Geneva, Switzerland

Fourth Meeting of the Advisory Group for the Revision of ICD-10 Diseases of the Nervous System

Oral presentation: **Shen GC** & Dua T. "Brief summary of progress made since last meeting of the Neurology Advisory Group."

China's South-South Health Collaboration Research Alliance - February 11, 2011

Beijing, China

The Second International Roundtable on China-Africa Health Collaboration

Oral presentation: **Shen GC**. "Establishing China's Information Platform for South-South Healthcare Collaboration."

Peking University Institute of Global Health, and World Health Organization China-July 23, 2010

Beijing, China

Young Scholar's Workshop in South-South Collaboration

Oral presentation: **Shen GC**. "Scaffolding towards Success: A Blueprint for a South-South Collaboration Information System."

U.C. Berkeley, Institute for the Study of Social Change - May 8, 2009

Berkeley, California, United States

Social Change and Youth Engagement in Immigrant Communities: Early Findings, Future Directions.

Oral presentation: Hoang KK & **Shen GC**. "The Workplace and the Home: Sites of Civic and Political Engagement of Chinese and Vietnamese Women".

Moderated Sessions

Region VI Asian American Pacific Islander Health Summit – January 19, 2024

Hybrid – Virtual and in person in Houston, Texas

Moderator of the Community breakout session of "AAPIs and Mental Health: Acute Problems in Need of Timely Solutions"

Substance Abuse and Mental Health Services Administration Homeless and Housing Resource Center (SAMHSA HHRC) – June 27, 2023

Virtual

Moderator of "Outreach and Housing Support for Individuals with Psychotic Disorders" panel

13th Organisational Behaviour in Health Care (OBHC) Conference – September 13, 2022 Birmingham, UK

Chair of the Resilience session

Substance Abuse and Mental Health Services Administration Homeless and Housing Resource Center (SAMHSA HHRC) – August 16, 2022

Virtual

Moderator of "Serious Mental Illness and Homelessness" panel

University of Texas Medical Branch 5th Annual Conference on Migration and Health – March 23, 2022

Virtual

Chair of plenary session 4 "Drivers of migration: A public health perspective"

University of Texas Health Science Center at Houston Fleming Center Panel – June 9, 2021

Virtual

Moderator of "Mental health: an imperative for diversity, equity, and inclusion"

University of Texas Medical Branch 4th Annual Conference on Migration and Health – March 22, 2021

Virtual

Chair of session 2 "Health care access, quality, and efficiency"

Consortium of Universities for Global Health – March 12, 2021

Virtual

Moderator of plenary session 4: "Building capacity for control of non-communicable diseases in resource-challenged settings"

Carter Center, South African Institute of International Affairs, and College of International Development and Global Agriculture at China Agricultural University Project Incubator Workshop on Africa-U.S.-China Cooperation – July 23, 2020

Virtual

Discussant: "China, the United States, and African Countries Partner to Strengthen Local Governance and Community-Led Development — The Hunger Project"

TEACHING

The University of Texas Health Science Center at Houston School of Public Health, Management, Policy, and Community Health – Houston, TX

Instructor: Spring 2020, Spring 2021, Spring 2022, Spring 2023, Fall 2023, and Spring 2024 semesters.

PH 3735L "Health Care Strategic Management" (in person)

PHD 3812 "Comparative Health Systems" (in person)

PHM 3996 "Capstone for MPACH Students" (in person)

PHWM 3996 "Capstone for MPACH Students" (online co-Taught with Dr. Gretchen Gemeinhardt)

Guest lecture: Fall 2023 semester

PHD 3743L "Organizational and Management Theory"

Guest lecturer: Fall 2019, Fall 2020, Spring 2021, Spring 2022 semesters

PH 5612 "Global Health Seminar"

Guest lecturer: Fall 2019 to Fall 2023 semesters

PH 5610 "Global Health Overview"

Guest lecturer: Fall 2020 semester

PH(W)M 3715L "Management & Policy Concepts in Public Health"

Guest lecturer: Fall 2019 semester

PHM 3743 "Organizational and Management Theory"

PH 3744 "Organizational Behavior and Human Resource Management"

City University of New York Graduate School of Public Health and Health Policy, Health Policy and Management Department – New York, NY

Instructor. Spring 2017 and Spring 2018 semesters

HPAM 695 "Leadership in Achieving Global Health", co-taught with Dr. Debrework Zewdie.

Instructor. Fall 2016 semester

HPAM 661 "Health Care Financial Management"

City University of New York Brooklyn College, Health and Nutrition Sciences Department – Brooklyn, NY

Instructor. Spring 2016 semester

HNSC 7142X "Health Policy and Administration in Public Health"

HNSC 4300 "Organization, Administration, and Supervision of Health Services"

Instructor. Fall 2015 semester

HNSC 7163X "Conducting Community Needs and Strengths Assessments"

HNSC 4300 "Organization, Administration, and Supervision of Health Services"

U.C. Berkeley School of Public Health, Health Policy and Management Division – Berkeley, CA

Graduate Student Instructor. Fall 2010 semester

Public Health 200C1 "Introduction to Health Policy and Management" for master in public health students, led by Dr. James Robinson.

Graduate Student Instructor. Spring 2010 semester

Public Health 223C "Strategic Management and the Health Sector" for masters in public health and business administration students, led by Dean Steve Shortell and Mr. Jeff Oxendine.

ADVISING

Doctoral Students

| Name | Role | Dissertation Title |
|--------------|---------------------|--|
| Nnenna | Faculty Advisor and | Complementary and alternative providers of mental |
| Mba- | Dissertation | health services in Lagos State, Nigeria. |
| Oduwusi | Supervisor | |
| Syed Hussain | Faculty Advisor and | Advancing mental health equity: a national study of |
| | Dissertation | geographic disparities and social determinants of health |
| | Supervisor | |
| Andrew Say | Dissertation | Mental health and well-being of minority entrepreneurs |
| | Supervisor | |
| Zahra | Dissertation | Decision-making during an unfolding crisis: a practice |
| Alakhdhair | Supervisor | theory approach |
| Kingsley | Faculty Advisor | The impact of foreign ownership of tertiary hospitals in |
| Iheanacho | | Nigeria on outbound medical tourism |
| Dania Mofleh | Dissertation Minor | Predictors of mental disorders and 30-day readmission: |
| | Representative | Utility in primary and secondary prevention |
| Jesse Gavin | Dissertation Minor | Evaluating the association between psychological needs |
| | Representative | or needs frustration and perceived stress or burnout at a |
| | | Houston, Texas medical institution |
| Lokesh | Faculty Advisor and | Predictors of length of stay and suicide risk in geriatric |
| Shahani | Dissertation | patient population |
| | Supervisor | |
| Allyssa | Dissertation | An analysis of multilevel factors affecting program |
| Abacan | Supervisor | sustainability of pediatric HIV global health programs in |
| | | low- and middle-income countries |

| Rebecca Kaul | Faculty Advisor and | Transforming United States provider organizations by |
|--------------|-----------------------|--|
| | Dissertation | exploring elements of innovation culture during the |
| | Supervisor | COVID-19 pandemic |
| Shannon | Dissertation Minor | An exploration of leadership in the sustainment of |
| Kenyon | Representative | evidence-based practice change |
| Meghan | Dissertation Minor | Factors influencing SARS-CoV-2 (COVID-19) |
| Haffey | Representative | vaccination behavior among adults with asthma |
| Aleisha | Dissertation Minor | Evaluating associations between household water access |
| Elliott | Representative | and personal health and well-being among childcare- |
| | | giving women in Meru County, Kenya |
| Anthony | Dissertation Minor | Assessing the optimal screening strategy for gestational |
| Akande | Representative | diabetes mellitus for non-Hispanic black women |
| Yijiong Yang | Dissertation External | Comparison of survival rates, mortality, and overall |
| | Reviewer | medical costs of operative surgery versus non-operative |
| | | treatment for femoral neck fractures among beneficiaries |
| | | with Alzheimer's Disease |
| Jonathan | Dissertation External | Emergency cesarean section and length of stay in |
| Mwiindi | Reviewer | hospitals in Uganda |

GRANTS AND AWARDS

Extramural

Robert Wood Johnson Foundation Health Data for Action -June 2024-June 2026

Project: Harnessing OCHIN Data to Address Social Determinants of Health for the Achievement of Behavioral Health Equity

Role: Principal Investigator, with Alaina Beauchamp as co-Investigator

Data Access Award

U.S. Department of State United States Mission to China Public Engagement Grant – August 2022-August 2023

Project: Digital mental health

Role: Co-Investigator; Principal Investigator: Bush China Foundation

SAMHSA Homeless Housing Resource Center – October 16, 2021 to August 31, 2022

Project: Severe mental illness, homelessness, and COVID-19

Role: Co-Investigator; Principal Investigator: Jack Tsai

University of New Mexico Health Sciences Center (UNMHSC)/Agency for Healthcare

Research & Quality/DHHS (AHRQ) - October 1, 2020 to July 23, 2021

Project: The AHRQ ECHO National Nursing Home COVID Action Network

Total: \$800,000: \$634,920.00 direct costs and \$165,080.00 indirect costs

Role: Principle Investigator (10% effort); Project Director Lee Revere

The PKU-CMB Lab for Health Economics Research: Health Financing, Delivery, and

Economic – January 2016-December 2018

Young Collaborating Investigator (12-109)

China Medical Board, \$300,000

Global Health Equity Scholars Fellowship – December 2013-November 2014

Fogarty Global Health Fellows Program Consortium (R25 TW009338) Postdoctoral Fellow Ethiopia affiliation: Addis Ababa University, School of Public Health

U.S. affiliation: Yale University, School of Public Health. \$60,792

Fulbright-Fogarty Fellowship in Public Health – September 2012-July 2013

Fogarty Global Health Fellows Program Consortium (R25 TW009340-01) Pre-doctoral Fellow China affiliation: The Cancer Institute and Hospital of the Chinese Academy of Medical Sciences (CICAMS), Peking Union Medical College (PUMC)

U.S. affiliation: University of North Carolina, Chapel Hill. \$27,000.

Agency for Healthcare Research and Quality – July 2007-June 2009

Ruth L. Kirschstein National Research Service Award (T32 HS000086-10S1). \$41,544

Minority Health International Research Training (MHIRT) Program – June-August 2005

University of Alabama Birmingham School of Public Health

Intramural

The University of Texas Health Science Center at Houston Center for Clinical and Translational Sciences (CCTS) COVID-19 Pilot Project Awards Program – April 27, 2019 – April 26, 2020

Project "Therapy x Technology: Telepsychiatry Adoption Amidst COVID-19". Principle Investigator; Co-PI Lokesh Shahani

\$29,778 awarded

City University of New York Graduate School of Public Health and Health Policy Dean's Mentored Research Grant Program - July 1, 2017- September 30, 2018

Project "Harvesting Gains: Private Equity Investments in the Health Care Industry of Low- and Middle-Income Countries." Principle Investigator.

\$15,000 awarded

Professional Staff Congress-City University of New York (PSC-CUNY) Enhanced Research Award – July 1, 2017- December 31, 2018

Project "A Sweet Deal?: The Diffusion of Sugar-Sweetened Beverage Tax Policy Across Latin America". Principle Investigator; Co-PI Melissa Fuster.

PSC-CUNY Award #60806-00 48, \$12,000 awarded.

Professional Staff Congress-City University of New York (PSC-CUNY) Research Award B – July 1, 2016- June 30, 2017

Project "Contemporary Hospital Management in China", in collaboration with Peking University.

PSC-CUNY Award #69620-00 47, \$6,000 awarded.

U.C. Berkeley Center for Global Public Health - Summer 2011

Summer Fellowship for project "Mental health financing in Romania," in collaboration with the Babes-Bolyai Center for Health Policy and Public Health.

U.C. Berkley Center for Chinese Studies – Summer 2009

Summer Fellowship for project "Toiling in penury: Acculturation and health disparities among migrant workers in Guangzhou and Beijing."

Not funded (extramural)

Texas's Workplace Violence Against Nurses Prevention Grant Program

Project: Reducing Violence at The University of Texas Health Science Center at Houston John S. Dunn Behavioral Sciences Campus

Role: Principal Investigator, with Elaheh Ashtari as co-Principal Investigator

Status: Brief proposal under review and pending invitation to submit a full proposal

Award: \$297,119; 18-month.

Climate x Health Initiative

Title: Co-creation of knowledge with climate-aware therapists

Budget amount: \$9,954 over six months

Role: Principal Investigator

Submission date: November 27, 2023; Notification date: February 13, 2024

Wellcome Fund Climate and Health Interdisciplinary Award

Title: Eco-trauma: Trauma resulting from tragedy felt among disaster relief contractors

Budget amount: \$375,000 over three years

Role: Principal Investigator

Submission date: August 30, 2023; Notification date: September 15, 2023

Kauffman Foundation - Knowledge Challenge

Title: "Business Ecosystem Alliance for Minorities and Women (BEAMW): An entrepreneurial ecosystem for equitable economic development and inclusive prosperity in Houston"

Budget amount: \$467,660

Role: Principal Investigator; Co-PI Grace Rodriguez

Submission date: February 28, 2022; Notification date: April 25, 2022

Robert Wood Johnson Foundation - Transforming Academia for Equity

Title: "Inclusion, Diversity, Equity, and Advocacy (IDEA) Committee in Motion: Transforming the University of Texas School of Public Health for EDI"

Budget amount: \$299,929

Role: Principal Investigator; Co-PI Kymberle Sterling

Submission date: December 6, 2022; Notification date: January 18, 2022

International Growth Centre - Early Career Researcher Grant

Title: "Human resources management and employee recruitment among firms in Ethiopia's industrial parks"

Budget amount: \$19,918

Role: Co-Investigator; PI Jesse McClelland

Submission date: November 14, 2021; Notification date: March 4, 2022

Pillars Fund - Catalyze Grants

Title: "Mastering Madness: The Provision of Mental Health Care by Muslim Providers"

Budget amount: \$73,788

Role: Principal Investigator; Co-PI Lance Laird

Submission date: August 1, 2021; Notification date: August 31, 2021

National Institute for Occupational Safety & Health/CDC/DHHS (NIOSH) – Centers of Excellence for *Total Worker Health*®

Title: "Workplace mental health and Hispanic worker well-being in Region 6", part of Southwest Center for Workforce Well-being proposal

Period: September 1, 2021 to August 31, 2026

Budget amount \$1,064,260: \$682,218 direct costs and \$382,042 indirect costs

Center total \$6,991,139: \$4,492,269 direct costs and \$2,498,870 indirect costs

Role: Project Lead (15% FTE effort); Center Director David Gimeno Ruiz de Porras

National Institute of Health Care Management (NIHCM) Investigator-Initiated Research Grants

Title: "Mitigating Unplanned Readmissions of Patients with Serious Mental Illness"

Budget amount: \$53,838

Role: Principal Investigator; Co-PI Lokesh Shahani

Submission date: June 29, 2020; Notification date: August 18, 2020

Patient-Centered Outcomes Research Institute (PCORI) COVID-Targeted PFA

Title: "Together, Apart: Tailoring The University of Texas Health Science Center at Houston (UTHealth) Employee Assistance Program for Its Workforce During COVID-19".

Period: July 1, 2020 to June 30, 2022

Budget amount \$2,351,825: \$1,679,875 direct costs and \$671,950 indirect costs

Role: Principle Investigator (40% FTE effort); Co-PI Lokesh Shahani

Hogg Foundation for Mental Health - 2020 Mental Health Policy Fellow Grants

Title: "Building the Next Generation of Mental Health Policy Fellows at The University of Texas Health Science Center at Houston Harris County Psychiatric Center".

Budget amount \$75,812

Role: Co-Investigator; PI Stephen Glazier

Submission date: March 5, 2020; Notification date: May 6, 2020

Not funded (intramural)

UTHealth Houston School of Public Health PRIME

Title: "Workplace Violence in Health Care: A Pilot Study at UTHealth Houston"

Submission date: July 31, 2023; Notification date: September 5, 2023

Budget amount: \$24,924

Role: Principal-Investigator; Co-PI Alexander Testa

UTHealth Houston Center for Clinical and Translational Sciences (CCTS) Collaborative Research Pilot Project Awards Program

Title: "Social Determinants of Health Disparities in Asian America, Native Hawaiian, and Pacific Islander Populations of Houston"

Submission date: June 21, 2023; Notification date: August 7, 2023

Budget amount: \$17,802

Role: Principal-Investigator; Co-PI Ruth Lopez-Turley (Rice University Kinder Institute for Urban Research)

UTHealth Houston Southwest Center for Occupational and Environmental Health (SWCOEH) Pilot Projects Research Training Program application.

Title: "Workplace Violence Assessment in an Academic Health Center" Submission date: March 31, 2023; Notification date: June 20, 2023

Budget amount: \$20,000

Role: Co-Investigator; PI Alexander Testa

UTHealth Houston Community Health Initiated Research Partnership (CHIRP)

Title: "Codes of Conduct: An Action-Learning Collaborative to Address COVID-19 in Houston"

Submission date: January 21, 2022; Notification date: February 28, 2022

Budget amount: \$25,000

Role: Principle Investigator; Co-PIs Aijaz Khowaja, Saffana Hassan, Hina Azam, and Liaquat Ali Khowaja

UTHealth Houston Community Health Initiated Research Partnership (CHIRP)

Title: "Codes of Conduct: Islamic Health Care Management in Houston"

Submission date: December 20, 2020; Notification date: October 31, 2020

Budget amount: \$24,981

Role: Principle Investigator; Co-PIs Aijaz Khowaja, Hina Azam, Liaquat Khowaja, & Mohamed Shalaby

UTHealth Houston Center for Clinical and Translational Sciences (CCTS) Pilot Project Awards Program

Title: "Codes of Conduct: Islamic Health Care Management in Houston"

Submission date: July 15, 2020; Notification date: October 31, 2020

Budget amount: \$34,896

Role: Principle Investigator; Co-I: Lance Laird

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Academy of Management Health Care Management Division Academic-at-Large -

August 2024 to August 2026

Elected

Third Global Symposium on Health Systems Research – October 2014

Third place, daily poster competition

PROFESSIONAL SERVICE

Service to Government

NIH Fogarty International Center's Global Health Equity Scholars Program (U.C. Berkeley); Reviewer of the External Review Committee, 2017-present

Centers for Disease Control and Prevention and Public Health Institute, Consortium of Universities for Global Health Global Health Fellowship Program, Global Health Workforce Panel; Reviewer, 2020-present

Hong Kong Research Grants Council; Reviewer, 2015-2016

Service to Professional Association

Academy of Management Health Care Division Diversity, Equity, and Inclusion Committee (formerly Task Force), 2022-present

Consortium of Universities for Global Health Hill Day, 2020

American Public Health Association, International Health Section: Mentor of the Global Health Mentoring Program, 2017-2018

Service to Philanthropic Organization

George H.W. Bush Foundation for U.S.-China Relations; Board of Advisors Member, 2020-present

Service to Non-Profit Organization

Region VI Asian American Pacific Islander Health Summit; Research Committee Member, 2023

Ad-hoc Reviewer

Conferences

Academy of Management Society for Studies in Organizing Healthcare American Public Health Association

UNIVERSITY SERVICE

University of Texas Health

University of Texas Health Science Center at Houston School of Public Health John W. Galeener Jr. Healthcare Scholarship reviewer, 2024

University of Texas Health Science Center at Houston School of Public Health Management, Policy, and Community Health Department Collaborative Series organizing committee, 2024 University of Texas Health Science Center at Houston School of Public Health faculty search committees, 2020-present

University of Texas at Houston Police Community Partnership Council, 2021-present University of Texas Health Science Center at Houston School of Public Health Inclusion, Diversity, Equity, and Advocacy (IDEA) committee, 2020-2023

University of Texas Health Science Center at Houston George McMillan Fleming Center for Healthcare Management Panel organizing committee, 2019-2022

University of Texas Medical Branch Fourth Annual Conference on Migration and Health steering committee, 2020-2022

University of Texas Health Science Center at Houston School of Public Health CAHME reaccreditation committee, 2019-2020

City University of New York, Graduate School of Public Health and Health Policy

Health Management Track Coordinator, 2017-2018

Research Committee, 2017-2018

Assessment Committee, 2015-2018

Leadership Certificate Planning Committee (ad hoc), 2015-2017

City University of New York, Brooklyn College

Undergraduate Curriculum Committee. 2015-2016 Graduate Health Steering Committee. 2015-2016

PROFESSIONAL MEMBERSHIP

Academy of Management, Organization Theory in Health Care Association, Society for Studies in Organizing Healthcare, Health Systems Global, and American Sociological Association.

CERTIFICATIONS

National Council for Mental Wellbeing

Certificate in Adult Mental Health First Aid. February 2024.

Comitas Institute for Anthropological Study (CIFAS)

Certificate of Participation in 11th CIFAS Field School in Ethnographic Method. July 2018.

Università Commerciale Luigi Bocconi

Certificate in Private Equity and Venture Capital. February 2018.

Central Michigan University

Certificate in Online Instruction. May 2016.

World Health Organization China and Peking University Institute of Global Health

Certificate from Young Scholar's Workshop in South-South Collaboration. July 2010.

United Nations Graduate Study Programme

Certificate from 47th Special Session. July 2009.

Johns Hopkins Bloomberg School of Public Health

Certificate from Health Emergencies in Large Populations Summer Institute. July 2008.

LANGUAGES

English (native proficiency), Mandarin Chinese (limited working proficiency), Cantonese Chinese (professional working proficiency), Amharic (elementary proficiency), and French (elementary proficiency).